

TeamSTEPPS® Training Workshops

Strategies and Tools to Enhance Performance and Patient Safety

- TeamSTEPPS® is a teamwork system developed by the Agency for Healthcare Research and Quality (AHRQ) and the Department of Defense to improve collaboration and communication within healthcare organizations.
- Patient safety experts agree that communication and other teamwork skills are essential to the delivery of quality health care and to preventing and mitigating medical errors and patient injury and harm.

The Nebraska Coalition for Patient Safety (NCPS) has the expertise to bring TeamSTEPPS® training to your organization. We offer initial and refresher courses using:

- Two-hour workshops
- Half-day workshops
- Full-day workshops
- Master Trainer: 1-1/2 – 2 day workshops



Teamwork is a key initiative within patient safety that can transform the culture in a healthcare setting.

Goals of TeamSTEPPS® training workshops provided by NCPS:

- Describe the evidence base that supports the use of team skills to improve safety culture and implement organizational change.
- Know the team skills that enhance performance and patient safety.
- Practice team skills using case studies and teach back.
- Learn coaching/conflict resolution as a strategy to implement and sustain team skills.
- Develop action plans to sustain team skills in your organization.

For more information about conducting TeamSTEPPS® training in your organization

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