

# NCPS: A Patient Safety Organization Serving the Region

## What is NCPS?

The Nebraska Coalition for Patient Safety (NCPS) is designated by the Agency for Healthcare Research and Quality as a federally listed Patient Safety Organization (PSO). NCPS is a 501(c)(3) non-profit organization with a governing board of representatives from five founding organizations in Nebraska.



## **Services and Member Benefits**

Sharing the learning from events that are reported to NCPS is an integral component of the PSO - provider learning and feedback system. De-identified events, patient safety alerts, and patient safety briefs are developed based on reports submitted to NCPS.

These shared learning reports include lessons learned from event investigations, evidence-based best practices, and other resources for improvement.

## **Educational and Training Offerings**

- Just Culture Training for Healthcare Leaders
- Root Cause Analysis Training
- Surveys on Patient Safety Culture™ (SOPS®)
- TeamSTEPPS Training®
- De-Identified Events
- Legal Counsel Updates
- Patient Safety Alerts and Briefs
- Reporting Committee Summaries

## NCPS can Support Members by:

- Evaluate specific concerns and recommend best practices
- Support patient safety action plans
- Evaluate adverse events, near misses, and unsafe conditions
- Access to patient safety analytics dashboards to understand, analyze, compare, and forecast patient safety issues

## Sy Membership:

Register to become an NCPS member by contacting Emily Barr, Executive Director.

**REPORT:** Providers with a written agreement with NCPS report patient safety information to NCPS confidentially and without fear of legal discovery.

**ANALYZE:** NCPS data experts collect and analyze data from multiple providers, to identify trends and patterns. NCPS assists healthcare providers in investigating single events and analyzing aggregate data in a protected and confidential manner.

**SHARE:** Through event analysis, NCPS shares insight into underlying causes of patient safety events and provides members with education and resources as part of the feedback loop in the reporting relationships.

**LEARN:** Lessons learned from event reports can be used to prevent future patient safety events.

**IMPROVE:** NCPS assists providers with developing effective approaches to improve patient safety and quality.



A healthcare provider can only obtain the confidentiality and privilege protections of the Patient Safety Act by working with a federally listed PSO.