

NCPS Mission: To continuously improve the safety and quality of healthcare delivery in the region.



NCPS Update June 2021

A Message from the Patient Safety Program Director

Every year, the National Safety Council (NSC) recognizes June as the [National Safety Month](#); an observance aimed at helping us to keep each other safe in a variety of settings, including the workplace. Among the many workplace safety topics addressed by the NSC is [workplace violence](#) (WPV), which is any threat or act of physical violence, intimidation, harassment, or other threatening disruptive behavior that occurs at the workplace. Each year in the U.S., millions of workers reporting having been victims of WPV. Did you know that healthcare professionals are among those that are more likely to experience WPV than others? According to the National Institute for Occupational Safety and Health (NIOSH), because risk factors vary from facility to facility, and from unit to unit within the same facility, there are no universal strategies to prevent violence. NIOSH recommends that all hospitals develop a comprehensive violence prevention program, that involves identifying risk factors and establishing a zero-tolerance policy toward WPV. The Occupational Health and Safety Administration (OSHA) has developed [Guidelines for Preventing Workplace Violence for Health Care and Social Services Workers](#), for employers and staff in healthcare and social service settings. OSHA has also developed a [Workplace Violence Safety and Health Topics Page](#) with information and a variety of resources that will help your teams to evaluate your workplace and mitigate risks of WPV in your organization. While our goal is always to find ways to improve patient safety, let's focus this month on employee safety and ensuring our workplaces are as safe as possible. Thank you for all the important work that you do, everyday!



~ Regina Nailon RN, PhD

NCPS Shared Learning Resource: Verbal Orders and Medication Safety in Ambulatory Care: A Review of the Literature

This month's learning resource is a Patient Safety Brief that provides an extensive literature review focusing on the implications of verbal orders and patient safety in the ambulatory care setting. The brief contains important risk mitigation strategies to assist your efforts to minimize adverse drug events. If your organization does not have an ambulatory care facility associated with it, you will still find it useful information to help with verbal order risk mitigation in the acute care setting. You can also access and download this resource by visiting the Educational Resources tab in the members only portal on the NCPS website:

<https://www.nepatientsafety.org/members/member-login.html>

Learning Opportunities for NCPS Members

NCPS Webinar: Patient Safety Organizations 101: Patient Safety Work Product Privilege in the Context of PSOs

DATE: Wednesday, June 2 from 12 – 1 PM Central Time.

PURPOSE:

After attending this learning activity, participants will be able to:

1. describe the Patient Safety and Quality Improvement Act of 2005
2. describe the purpose and work of PSOs
3. define patient safety evaluation system
4. define patient safety work product
5. describe the privilege protections under the Patient Safety and Quality Improvement Act of 2005 that are afforded to providers who work with federally listed PSOs such as NCPS.

PRESENTER: Michael Callahan, Senior Counsel on Katten Law Health Care team.

REGISTRATION: Click [here](#) to register for this free webinar.

Download and distribute this [informational flyer](#).

Continuing Education Credits will be made available for NCPS members.

This program has been approved for **1.0** contact hours for nurses.

Continuing Education Contact Hours awarded by Iowa Western Community College, Iowa Board of Nursing Provider #6.

The Nebraska Medical Education Trust designates this webinar for 1.0 AMA PRA Category 1 Credit(s).™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.



NCPS Debrief Collaborative Webinar #1: Debriefs: A Leadership Tool to Improve Team Outcomes

If you were unable to join us for this webinar on May 26, the recording and handouts are now available in the Educational Resources tab on the NCPS website, in the Educational Resources tab. (<https://www.nepatientsafety.org/resources-tools/education/>)

NCPS Debrief Collaborative Webinar #2: How to Conduct Effective Debriefs

DATE: Wednesday, June 9, 2021 from 12 – 1 PM Central Time

PURPOSE: The purpose of this program is to develop a toolkit to support Nebraska hospitals in their efforts to use debriefs to improve quality and patient safety. This webinar will focus on using best practices to implement structured debriefs that facilitate identifying root causes, applying lessons learned to the system, and improving trust and collaboration among team members. Change management strategies will be discussed as they relate to overcoming barriers to implementing and sustaining effective debriefs across your organization.

PRESENTER: Katherine Jones, PhD, PT

REGISTRATION: Click [here](#) to register for this free program

Continuing education credit is being made available for attendees.

- This program has been approved for 1.0 contact hours for nurses. *Continuing Education Contact Hours awarded by Iowa Western Community College, Iowa Board of Nursing Provider #6.*
- The Nebraska Medical Education Trust designates this webinar for 1.0 *AMA PRA Category 1 Credit(s)*.™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.



Contact Gail Brondum at gail.brondum@unmc.edu with questions.

Agricultural Health and Safety Course

The Central States Center for Agricultural Safety and Health and the UNMC College of Public Health are excited to offer this course **free of charge** as a **THANK YOU** to those working to improve the health and safety of communities across the world.

About the Course

The Agricultural Health and Safety Course for Medical and Safety Professionals is designed to examine key health and safety issues specific to rural and agricultural workers. Experts will present course material relevant to those working in health care, public health, education, and safety professions.

Check out the agenda [here](#).

Course Dates

- Session A Livestream: Agricultural Health — July 13-14, 2021 (16.0 CEU)
- Session B Livestream: Agricultural Safety and Prevention — July 15-16, 2021 (16.0 CEU)
- Session C Online: Special Topics — Online modules available starting July 13, 2021 (4.75 CEU)

Continuing Education Credit

Earn up to 36.75 Continuing Education Credits by completing all 3 sessions.

How to Participate in the Course

This course is offered free of charge however **registration is required**.

- Sessions A and B will be delivered live via the Zoom Video Conferencing software.
- Session C consists of online modules that you may complete at your own pace.

To receive continuing education credits, you must complete all session/course requirements by August 13, 2021.

For more information and to register visit:

<https://www.unmc.edu/cce/catalog/clinicmed/aghealth/index.html>

Please forward this information to your colleagues and others who might be interested in this learning opportunity!



CALL FOR SPEAKERS

Join the NMA's 2021 Inspire Medicine Speaker Series!

LIVE and in-person on Friday, September 17, 2021, at the NMA Annual Membership meeting in La Vista, NMA-member speakers will deliver five-minute speeches over two exciting hours using a presentation style designed to energize, engage, and inspire fellow members, while cultivating new relationships and connectivity within our community.

Inspire Medicine speakers will follow this format:

- 5 minutes to speak.
- 20 slides to support your topic.
- And here's the fun part: the slides will auto-advance every 15 seconds!

View the list of **SPEAKER TOPICS** and [LEARN MORE](#).

Want to attend the series or apply to speak, but not yet a member of NMA? Apply for [NMA Membership](#).

Patient Safety Resources

A Patient Safety Framework for Inter-hospital Transfers

The Academic Medical Center Patient Safety Organization (AMC PSO) has made available their consensus- and evidence-based recommendations to identify and risks associated with inter-hospital transfer and develop risk mitigation strategies in their new publication: [A Patient Safety Framework for Inter-hospital Transfers](#).

Download it for **free!** *We appreciate and thank the AMC PSO for sharing this important work!*

Mitigating Risks for Medication Errors

Medication errors have been a key target for improving safety for several decades. Although the medication-use process is highly complex with many steps and risk points for error, this publication from AHRQ focuses on nurse-related medication administration errors in the hospital setting. Steps in the medication pathway are complex and interconnected. The healthcare industry utilizes a number of low-tech and high-tech strategies to mitigate risk of medication administration errors. [Learn more](#).

Reducing Harm from Postpartum Hemorrhage

The Better Maternal Outcomes Rapid Improvement Network offers critically important information and best practices in improving timely treatment of hemorrhage related to childbirth. They have released a 5-minute video that covers key changes in practice. [View the video here](#).

Strategies and Approaches for Tracking Improvements in Patient Safety

An essential aspect of preventing medical errors and improving patient safety is using data effectively to understand, track, and communicate performance on patient safety metrics. This publication from AHRQ provides an overview of a variety of visual tools that hospitals and health systems can leverage to track patient safety data. [Read more.](#)

The Joint Commission Releases Sentinel Event Statistics for 2020

Reporting sentinel events to the Joint Commission (TJC) by accredited organizations is voluntary. TJC estimates that less than 2% of all sentinel events that occur in health care are reported to them. In 2020, TJC reviewed a total of 794 sentinel events; of which 89% (703 events) were voluntarily self-reported by an accredited or certified organization. The most frequently reported sentinel events in 2020 were:

- Fall: 170 (21%)
- Unintended retention of a foreign object: 106 (13%)
- Suicide: 81 (10%)
- Delay in treatment: 76 (9.6%)
- Wrong site surgery: 68 (8.6%)

[View more statistics](#) and the resources TJC makes available to all health care organizations.

COVID-19 Resources

Mental Health and Well-being During and After COVID-19 – a new course!

The Institute for Healthcare Improvement (IHI) has made available a free, Open School course that offers individual healthcare workers multiple, practical ways they can promote their own health and well-being. The course also provides team leaders with practical ways they can support staff and facilitate peer support and connections. [Register](#) and browse the course catalog to learn more!

Developing an Evidence-based Approach to Support the Mental Health of Healthcare Professionals

The COVID-19 pandemic has accentuated the need for ways to support the well-being of all healthcare staff. Read about a multidisciplinary team in Copenhagen, Denmark, is testing and sharing effective and sustainable strategies – such as debriefing and defusing - that are grounded in improvement science. Click [here](#) for more information.

The Impact of the COVID-19 Pandemic on Patient Safety

The Agency for Healthcare Research and Quality has published their Patient Safety Network (PSNet) Annual Perspective. This report provides a review of news and research related to the impact that the COVID-19 pandemic has had on patient safety. It includes topics such as the impact on usual care and providers, the potential for errors and patient harm, and risk mitigation strategies to reduce adverse events. The authors close with considerations for 2021 and beyond, as they reflect on some of the lasting impacts that COVID-19 has had on care delivery. [Read the report.](#)

COVID-19 Guidance and Resources

The IHI continues to provide COVID-19 resources. Check out their latest resource, [Conversation Guide to Improve COVID-19 Vaccine Uptake](#), which helps healthcare professionals to have trust-building conversations about the vaccine – both at work and at home.