

Just Culture

Inadequate safety culture is a significant contributing factor to adverse events. Developing a strong culture of safety requires leaders to communicate the relative priority of patient safety in comparison to other organizational goals such as productivity.¹

A fair, transparent, and consistent system of workplace justice, or just culture, is a foundational component of a robust culture of safety.

- Accountability for safety is shared between the organization (systems) and the employees (human choices).
- The focus of event investigation is shifted from errors and outcomes to system design and behavioral choices.
- Organizations can move past blame and severity bias to learn about and understand the human and system factors that lead to undesired outcomes.



NCPS offers customized Just Culture training for healthcare leaders in a variety of formats using the Outcome Engenuity curriculum.²

- Full day
- Half day
- Introduction/Overview

For more information about conducting Just Culture training for your organization CONTACT:

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NCPS 
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www.nepatientsafety.org

¹Zohar, D., Livne, Y., Tenne-Gazit, O., et al. Healthcare Climate: A Framework for Measuring and Improving Patient Safety. Crit Care Med. 2007;35(5):1312-1317.

² Outcome Engenuity. Engineering Better Outcomes Through Just Culture. www.outcome-eng.com/just-culture-training