

Root Cause Analysis (RCA) Innovation Virtual Summit

April 14 from 11 am to 3:30 pm Central Time

The Hospital Quality Institute (HQI) along with California Hospital PSO (CHPSO) and the Alliance for Quality Improvement and Patient Safety (AQIPS) are partnering to present this half-day summit.

Agenda

- **11:00 – 11:30 a.m. | Keynote Session** - *Tejal Gandhi, MD, MPH, CPPS, Chief Safety and Transformation Officer, Press Ganey.*
- **11:30 – 12:30 p.m. | General Session — RCA2 Applied** - *Jessica Behrhorst, MPH, CPPS, CPQH, CPHRM, Senior Director, Patient Safety, Institute for Healthcare Improvement*
- **12:45 p.m.– 2:00 p.m. | Concurrent Breakout Sessions (choose one)**
 1. **Conducting RCAs in a Primary Care Setting** - *ECRI Institute PSO*
 2. **Conducting RCAs in a SNF/Assisted Living** - *ECRI Institute PSO*
 3. **Conducting RCAs in Correctional Medicine** - *Representative from LA County*
 4. **Conduction RCAs in Community Pharmacy** - *John Kessler, APMS PSO and Tasha Polster, Catherine Stimmel, The Patient Safety Research Foundation, Inc.*
 5. **Conducting RCAs in Rural and Critical Access Hospitals** - *Gail Brondum NCPS and Carrie Pinasco MAPS*
- **2:15 – 3:00 p.m. | General Session — RCAs Under the PSQIA – Innovation and Legal Aspects** - *Peggy Binzer, JD, Executive Director, Alliance for Quality Improvement and Patient Safety; and Lisa Mead, R.N., M.S., C.P.H.Q., C.H.P.C., President, Crowne Healthcare Advisors*
- **3:00 – 3:30 p.m. | Closing Session** - *Carmela Coyle, President & CEO, California Hospital Association*