

NCPS Mission: To continuously improve the safety and quality of healthcare delivery in the region.

NCPS Update: November 2024

A Message from the Executive Director

Emily Barr, OTD, MBA, OTR/L, BCG

As we approach the end of another calendar year, it provides me the opportunity to reflect on the progress towards the strategic priorities of NCPS and prepare for new patient safety initiatives and regulatory changes that we will surely see in 2025. Collaboration between the NCPS workforce, board directors, and NCPS members has contributed to accomplishing several large-scale goals in 2024, including:



- Hosting a 2-day TeamSTEPPS® Master Trainer Course in Kearney, Nebraska
- Updates to the member feedback form following a thorough event review from the NCPS reporting committee
- Hosting the inaugural NCPS Member Meeting
- NCPS website revamp
- 12% membership growth

Looking ahead to 2025, NCPS plans to continue to build upon its strategic goals by:

- 1) Enhancing the patient safety event reporting process by initiating the Diagnostic Safety report form.
- 2) Facilitating meaningful education experiences and resources by distributing a member and key stakeholder analysis on data management, organizational training needs, and patient safety concerns through a member survey.
- 3). Launching an education portal on the NCPS website for on-demand patient safety content
- 4) Collaborating with NCPS members and subject experts to support regulatory updates, such as the Patient Safety Structural Measure

While there likely will be changes in Federal government priorities with a new administration, NCPS will remain steadfast in advocating for the safety of patients and the healthcare workforce across our membership base. NCPS will continue to work with our national and local partners to ensure accurate and timely information on relevant changes pertaining to PSO programming, patient safety legislation, policies, and regulations. Thank you to the members and key stakeholders for supporting and engaging with NCPS this year. We look forward to collaborating on our shared patient safety priorities in the new year.

NCPS Shared Learning Resource

This month's learning resource is a de-identified event outlining an event reported to NCPS which occurred when a patient was physically injured in a Computed Tomography (CT) scanner. In Radiology patient safety literature much has been written about contrast-induced allergic reactions and nephropathology, extravasation, and the long-term risk of cancer development due to radiation exposure. Much less information is available regarding other safety incidents which can and do occur in CT (e.g., skin injuries during transport or exam, intravenous line incidents, intra- and inter-hospital service coordination errors, diagnostic errors, etc.). This resource is a reminder to consider the myriad of other patient and employee safety events which can occur in a Radiology suite and to have processes and equipment in place to mitigate their potential occurrence and resulting harm. This resource may be found [here](#) within our Members only portal.

Legal Update

With the new incoming administration, the Alliance for Quality Improvement and Patient Safety (AQIPS), the national membership body for Patient Safety Organizations (PSOs), has provided an analysis on anticipated changes that may affect NCPS and the PSO Program. While these are only educated opinions at this point in time, the attachment, titled [The Impact of the 2024 Elections on PSOs](#), provides a summary of the potential changes. Please contact Emily Barr, Executive Director at embarr@unmc.edu with any questions. We will continue to provide updates as necessary.

AQIPS 4th Quarter Legal Counsel Meeting

November 14, 2024 2:15pm- 3:15pm CT

In the Legal Counsel Meeting, recent case law and legal principles are discussed. If you have any case law to share or would like to make a presentation, please email pbinzer@allianceforqualityimprovement.org. This meeting is hosted by AQIPS Executive Director, Peggy Binzer, JD. Email carlasnyder@unmc if you are interested in attending and the AQIPS meeting invitation will be forwarded to you.

AQIPS November Monthly Meeting

November 21, 2024 1:30pm- 2:30pm CT

Please join us for the Alliance for Quality Improvement and Patient Safety (AQIPS) Monthly Member Meeting. In this meeting, members share their best practices and patient safety problems they are working to overcome. If you have an agenda item you would like to have added to the meeting, please email it to pbinzer@allianceforqualityimprovement.org. Peggy Binzer, JD, is AQIPS Executive Director and the meeting host. Email carlasnyder@unmc if you are interested in attending and the AQIPS meeting invitation will be forwarded to you.

Learning Opportunities for NCPS Members

AHRQ's National Action Alliance Recorded Webinar: "Leadership Strategies That Improve Workforce Safety" (recorded)

Practical tools and strategies to address the challenges of safeguarding healthcare teams and the patients they serve are discussed by the expert panel assembled for this webinar, the first in

Patient Safety Resources

Variation in Postoperative Outcomes Across Federally Designated Hospital Star Ratings

Despite widespread use to guide patients to hospitals providing the best care, it remains unknown whether Centers for Medicare & Medicaid Services (CMS) hospital star ratings are a reliable measure of hospital surgical quality. These researchers sought to discover if the Centers for Medicare & Medicaid Services (CMS) Hospital Star Rating system is associated with a hospital's surgical quality. The paper may be found [here](#).

PSQA Sponsored Webinar: Regulatory Update - What you Need to Know About the Latest Changes Affecting Patient Safety

This Q&A sheet contains information from a webinar with speaker Jen Cowel, Executive Vice President of Accreditation Regulatory Compliance, Patton Consulting. In the webinar she explained the latest regulatory and compliance changes affecting patient safety and healthcare quality. The document may be found [here](#).

Beyond Error: A qualitative study of human factors in serious adverse events

Much of human factors research has focused on identifying cognitive-based or knowledge-based errors and the cognitive processes which contribute to the error. These researchers wanted to expand upon this and look at relational systemic factors, including shared clinician attitudes or behavior that contribute to adverse events. Click [here](#) to read the paper.

Why Didn't You Call Me? Factors Junior Learners Consider When Deciding Whether to Call Their Supervisor

Over half of junior learners (JL), feel pressure to work independently and report rarely calling their supervisor (SR). This study explored factors that JL and SR consider when deciding whether to call their SR for help. These factors may be used as an educational framework to teach new trainees the types of clinical situations that should be brought to the attention of a supervisor. The JL's fear of contacting a supervisor may have ramifications for patient safety. The paper may be found [here](#).

How to Build a Learning Organization Culture

This [blog](#) on IHI's website reminds us that fostering a culture of improvement and continuous learning requires whole system quality leadership principles. Those principles include:

- psychological safety
 - culture of trust
 - constancy of purpose
 - commitment to equity
 - discipline of innovation
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