



Patient Safety Events Summary 2025
For
Nebraska Coalition for Patient Safety

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Introduction

In 2025, NCPS collected patient safety records from members electronically through RedCap and Press Ganey. The patient safety events in the Press Ganey report largely followed the Agency for Healthcare Research and Quality (AHRQ) Common formats to categorize events by type, assign a severity level according to the outcome to the patient, and identify factors that contributed to the event. To aggregate and analyze data from member organizations reporting through RedCap, we mapped all reported events to a hybrid taxonomy of 24 categories based on National Quality Forum (NQF) events, NCPS member reported events, in addition to the original AHRQ Common Formats. This hybrid taxonomy uses the 10 event types in the AHRQ Common Formats and adds 12 event types that NCS members use but that would be categorized as ‘Other’ in the AHRQ Common Formats (Table 1). For events not categorized in these 22 types, we categorized them into ‘Other’ and we added a ‘No event types reported’ category to capture the records reported as an event but missing event type information.

Table 1. Nebraska Coalition for Patient Safety Hybrid Event Type Taxonomy	
NCPS Hybrid Event Types	Source
Airway/Respiratory Care Management (not associated with anesthesia)	NCPS Members
Anesthesia	AHRQ Common Formats
Blood or Blood Product	AHRQ Common Formats
Care Coordination	NCPS Members
Care Management Failure/Delay	NCPS Members
Care Management Language/Interpreter	NCPS Members
Care Management Not Otherwise Specified	NQF and NCPS Members
Device or Medical/Surgical Supply	AHRQ Common Formats
Diagnostic Error	AHRQ Common Formats
Diagnostic Imaging	NQF and NCPS Members
Environmental	NQF and NCPS Members
Fall	AHRQ Common Formats
Healthcare-Associated Infection	NQF and NCPS Members
Lab/Specimen	NQF and NCPS Members
Medication	AHRQ Common Formats
Patient ID/Documentation/Consent	NCPS Members
Patient Protection Against Medical Advice/Left Without Being Seen/Elopement	NQF and NCPS Members
Patient Protection (Not Suicide/Suicide Attempt)	NQF and NCPS Members
Patient Protection (Other)	NQF and NCPS Members
Perinatal	AHRQ Common Formats
Pressure Injury	AHRQ Common Formats
Skin/Tissue (Non-Pressure Injury)	NCPS Members
Surgery (Including Invasive Procedures)	AHRQ Common Formats
Venous Thromboembolism	AHRQ Common Formats
Other	NCPS Members
No Event Type Reported	NCPS Members

Analysis of Events in 2025

Type of events

Table 2 shows the types of events reported by member organizations in 2025. There was a total of 41,967 events reported in 2025 with the highest reported events being Medication events (n=5,508, 13.13%), Care Management Not Otherwise Specified (n=5,238, 12.48%), and Patient Protection (Other) (n=4,387, 10.45%). The lowest reported events were Anesthesia events (n=28, 0.07%), Patient Protection events (Suicide/Suicide Attempt) (n=68, 0.16%), and Airway/Respiratory Care Management (n=89, 0.21%). A total of 1,946 (4.64%) events missing an event type reported. Other events accounted for 8.48% of the event types (n=3,557).

Table 2. Types of Events (n=41,967)		
Events	n	%
Medication	5,508	13.13%
Care Management Not Otherwise Specified	5,238	12.48%
Patient Protection (Other)	4,387	10.45%
Lab/Specimen	4,113	9.80%
Other	3,557	8.48%
Care Management Failure/Delay	2,747	6.55%
Diagnostic Error	2,354	5.61%
Patient Protection Against Medical Advice/Left Without Being Seen/Elopement	2,055	4.90%
Fall	2,034	4.85%
No Event Type Reported	1,946	4.64%
Device or Medical/Surgical Supply	1,596	3.80%
Surgery	1,590	3.79%
Patient ID/Documentation/Consent	1,153	2.75%
Healthcare-Associated Infection	849	2.02%
Blood or Blood Product	777	1.85%
Skin/Tissue (Non-Pressure Injury)	374	0.89%
Care Coordination	319	0.76%
Pressure Injury	311	0.74%
Environmental	248	0.59%
Care Management Language/Interpreter	245	0.58%
Perinatal	187	0.45%
Diagnostic Imaging	184	0.44%
Airway/Respiratory Care Management	99	0.24%
Patient Protection (Suicide/Suicide Attempt)	68	0.16%
Anesthesia	28	0.07%
Total	41,967	100%

Contributing factors

Table 3 provides the contributing factors reported by member organizations in 2025 (n=60,883). The most reported contributing factors were Staff Qualifications (n=11,917, 19.57%), Human Factors (n=8,403, 13.80%), and Patient/Family Factors (n=6,918, 11.36%). The least reported contributing factors were Handover/Handoff (n=1,802, 2.96%), Environment (n=1,706, 2.80%), and HIT/EHR/CPOE/eMAR (n=1,159, 1.90%). The number of contributing factors exceeds the total number of events due to some events having multiple contributing factors.

Table 3. Types of Contributing Factors (n=60,879)			
Contributing Factors	n	%	Definition
Staff Qualifications	11,917	19.57%	Factors related to staff knowledge, skills, training, experience, and/or performance.
Human Factors	8,403	13.80%	Factors related to the errors, lapses, or adverse events arising from human performance, behavior, or cognition. Factors related to errors in the stocking or operation of automated medication dispensing systems. (Previously 'Automated Dispensing Machine')
Patient/Family Factors	6,918	11.36%	Factors related to patient or family characteristics, behaviors, or health conditions.
Communication/Team Factors	5,373	8.83%	Factors related to issues or breakdowns in the communication of patient information or coordination among providers, patients, and patient's families.
Policies/Procedures	5,350	8.79%	Factors related to the existence of or adherence to existing policies or operating procedures.
Supervision/Management/Culture	2,728	4.48%	Factors related to organizational culture, supervision/leadership, and/or staffing issues.
Information Management	2,590	4.25%	Factors related to the access, accuracy, or management of patient information/clinical data.
Equipment/Devices/Supplies	2,138	3.51%	Factors related to the transfer of the availability, functionality, design or use of medical equipment, devices, or supplies.
Handover/Handoff	1,802	2.96%	Factors related to the transfer of the patient or patient information between providers or care teams.
Environment	1,706	2.80%	Factors related to a patient's physical surroundings, infrastructure, or environmental conditions.
HIT/EHR/CPOE/eMAR	1,159	1.90%	Factors related to the design or malfunction of health information technology systems.
Other	5,667	9.31%	Factors not captured by other categories.
No Known Factors	2,698	4.43%	Factors where no contributing factors could be identified.
No Factors Reported	2,434	4.00%	No factors were reported for the event
Total	60,883	100.00%	

Abbreviations: CPOE, Computerized Provider Order Entry; eMAR, Electronic Medication Administration Record; EHR, Electronic Health Record; HIT, Health Information Technology.

Events Severity Levels

Table 4 shows the distribution of events by severity. Of the total 41,967 events that occurred in 2025, 20.62% (n=8,654) did not reach the patient (Categories A-B), 56.15% (n=23,566) reached the patient but did not result in harm (Categories C-D), 7.71% (n=3,236) reached the patient and resulted in harm (Categories E-I), and 15.51% (n=6,511) did not report event severity.

In terms of absolute number of harm events, four types of events (Medication, Care Management (not otherwise specified), fall, and Care Management Failure/Delay) accounted for nearly half of the 3,236 events that resulted in any harm. Specifically, of the 3,236 harm events, 487 (15.05%) were Medication events, 378 (11.68%) were Care Management events (not otherwise specified), 339 (10.48 %) were Fall events, and 294 (9.09%) were Care Management Failure/Delay.

Table 4: Severity of events in 2025 (n=41,967)			
Severity	N	Frequencies	
Did not reach patient and did not result in harm	8,654	20.62%	A. Circumstances or events that have the capacity to cause error B. An error occurred but did not reach the patient
Reached patient and did not result in any harm	23,566	56.15%	C. An error occurred that reached the patient but did not cause patient harm D. An error occurred that reached the patient and required monitoring to confirm that it resulted in no harm to the patient, and/or required intervention to preclude harm
Reached patient and resulted in harm	3,236	7.71%	E. An error occurred that may have contributed to or resulted in temporary harm to the patient and required intervention F. An error occurred that may have contributed to or resulted in temporary harm to the patient and required initial or prolonged hospitalization G. An error occurred that may have contributed to or resulted in permanent patient harm H. An error occurred that required intervention necessary to sustain life I. An error occurred that resulted in the patient's death
No severity level reported	6,511	15.51%	The event type was missing a reported severity level.

Figure 1 illustrates the association between event types and the three levels of severity. When looking at the percentage of events that resulted in any harm for each event type, the top event categories that resulted in harm are:

- Skin/Tissue (Pressure Injuries): 61% of the reported events resulted in harm.
- Skin/Tissue (Non-Pressure Injury): 55% of the reported events resulted in harm.
- Anesthesia: 50% of the reported events resulted in harm.

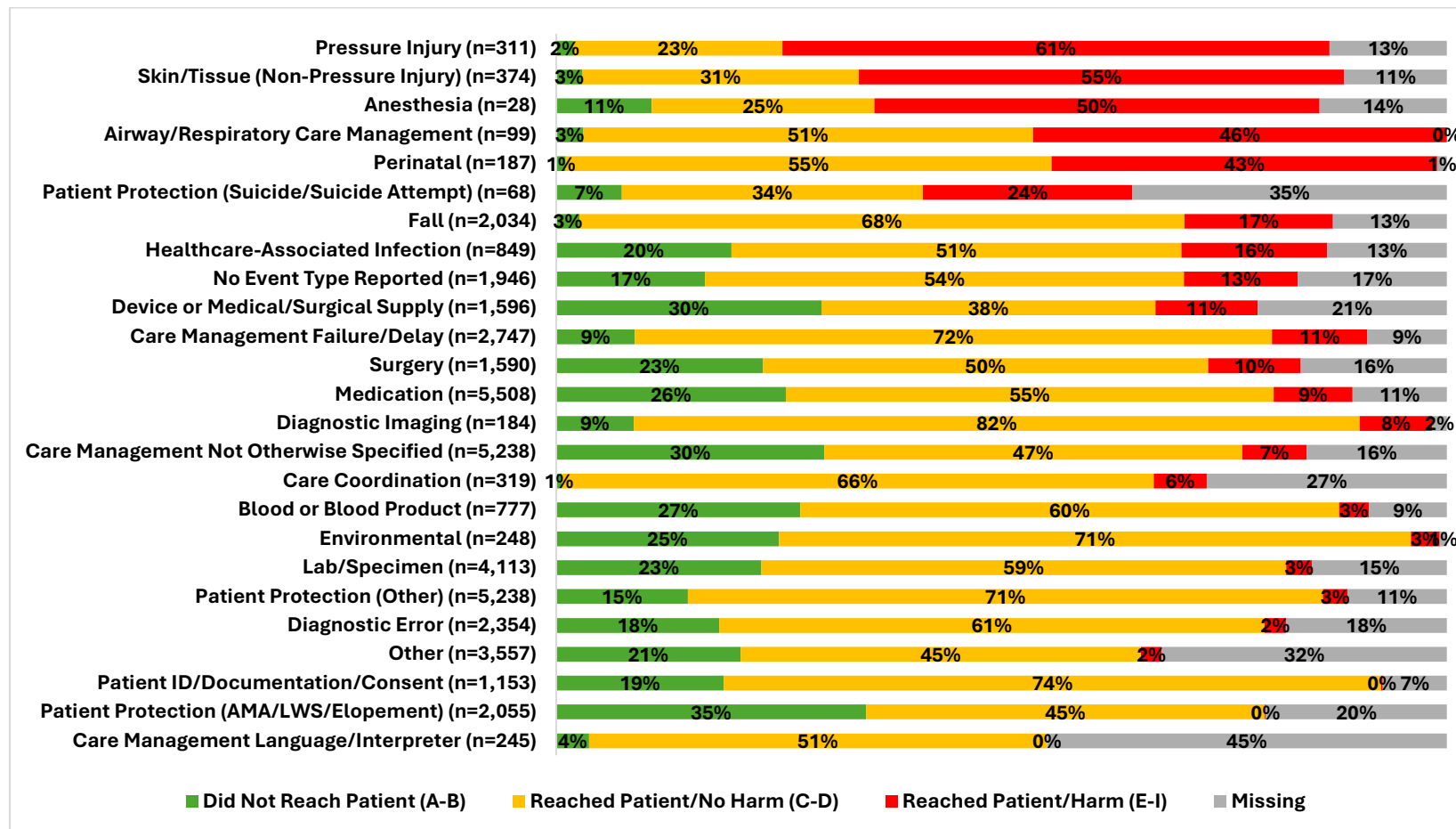


Figure 1. Association Between Event Type and Severity Among Total Events in 2025 (n=41,967)

Figure 2 shows the distribution of event types for the 204 events resulted in permanent harm or death (Categories G-I). It accounts for 0.70% (204) of the 29,239 events with a known severity level. Among these 204 events that resulted in permanent harm or death, Care Management Failures or Delays (n=48, 27%) and Care Management Not Specified events (n=39, 22%) were the highest reported events.

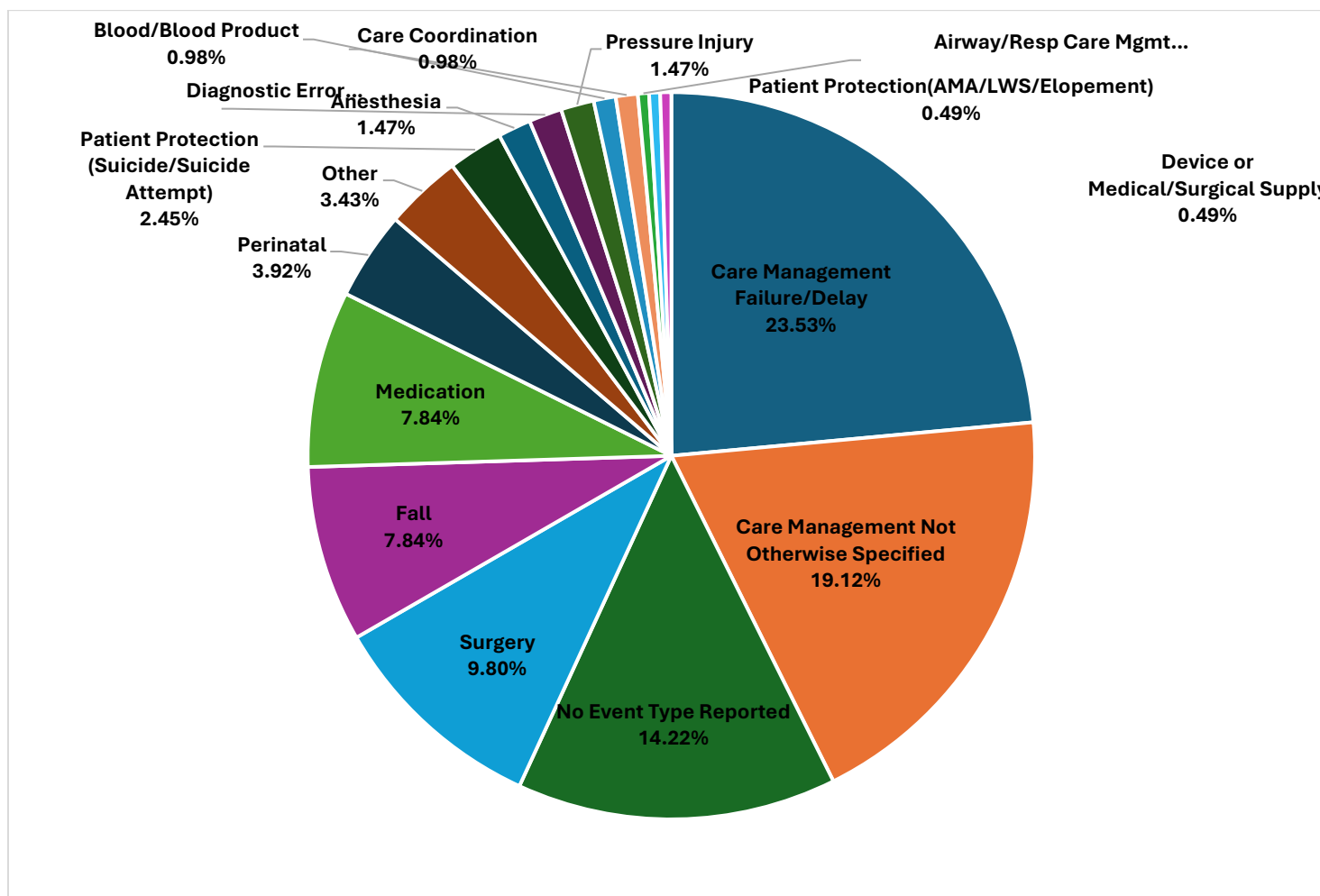


Figure 2. Types of Events That Resulted in Permanent Harm or Death in 2025 (n=204)

Events by hospital setting

Table 5 shows the most reported event types by hospital setting. Over half (55.47%) of all events reported occurred in large hospitals and medical centers followed by community hospitals (28.82%), ambulatory care practices (8.40%), specialty hospitals (3.72%), and critical access hospitals (3.49%).

When looking at the top three reported events, the most common event types reported across different hospital settings were **care management events (not otherwise specified) and medication events**. In addition to these two events, patient protection (other) is the most reported event in large hospitals and medical center and specialty hospitals, while care management (not otherwise specified) are the 2nd most reported event in critical access hospitals, lab/specimen was the 2nd most reported event in ambulatory care practices, and lab/specimen was the 3rd most reported event in community hospitals.

Table 5. Reported Events Occurring in 2025 by Setting				
Hospital Settings	Most Reported Event	2nd Most Reported Event	3rd Most Reported Event	Sum of Top 3
Ambulatory Care Practices (n= 3,525, 8.40%)	Care Management Not Specified (n=623, 17.67%)	Lab/Specimen (n= 478, 13.56%)	Diagnostic Error (n=328, 9.30%)	n=1,429, 8.73%
Community Hospitals (n= 12,094, 28.82%)	Care Management Not Specified (n=1,761, 14.56%)	Medication (n=1,754, 14.50%)	Lab/Specimen (n=1,143, 9.45%)	n=4,658, 28.47%
Critical Access Hospitals (n= 1,465, 3.49%)	Medication (n=295, 20.13%)	Care Management Not Specified (n=181, 12.35%)	Lab/Specimen (n=169, 11.53%)	n=645, 3.94%
Large Hospitals and Medical Centers (n= 23,278, 55.47%)	Patient Protection (Other) (n=3,397, 14.59%)	Medication (n=2,987, 12.83%)	Care Management Not Specified (n=2,400, 10.31%)	n=8,784, 53.69%
Specialty Hospitals (n=1,560, 3.72%)	Patient Protection (Other) (n=361, 23.14%)	Care Management Not Specified (n=272, 17.44%)	Patient Protection AMA/LWA/Elopement (n=211, 13.53%)	n=844, 5.16%
Total	n=6,437, 39.35%	n=5,672, 34.67%	n=4,251, 25.98%	n=16,360, 100%

*Events occurring at federally qualified hospital centers and offsite locations were excluded due to low frequencies

Association between Event Types and Contributing Factors

Table 6 shows the association between Event Type and Contributing Factors. The distribution of contributing factors varied by event type.

- All reported event types had multiple contributing factors.
- When excluding “Other,” “No Known Factors” and “No Factors Reported” as contributing factors, **Staff Qualifications, Human Factors, and Patient/Family Factors** were the factors that contributed to a majority of event types.
 - Staff Qualifications contributed to 68% of Patient ID/Documentation/Consent events, 49% of Pressure Injury events, 43% of Diagnostic Error events, and 41% of Care Management Not Otherwise Specified.
 - Human Factors contributed to 40% of Medication events, 33% of Pressure Injury events, 33% of Perinatal Events, and 28% of Care Management (not otherwise specified) events.
 - Patient/Family Factors contributed significantly to all Patient Protection events: 88% of events where patients went against medical advice, eloped, or left without being seen, 69% of suicide or attempted suicide events, and 64% of non-suicide or attempted suicide (other) events. Patient/Family Factors also contributed to 38% of Fall events, 27% of Environmental events, and 26% of Airway/Respiratory Care Management events.
- **Communication/Team factors** are the most reported contributing factors for Care Coordination (44%), Care Management Failure/Delay (38%), Care Management Language/Interpreter (33%), and Diagnostic Imaging events (29%).

Association between Event Types and Contributing Factors by hospital setting

Table 7 shows the most reported contributing factors for event types by hospital setting.

- **Human Factors** was the most reported contributing factor for Medication events across all hospital settings. (Ambulatory – 58%, Community Hospitals – 46%, Critical Access Hospitals- 61%, Large Hospitals and Medical Centers – 32%, and Specialty Hospitals-44%).
- **Care Management Event Failure/Delay** had very similar contributing factors across all care settings (Staff Qualifications, Human Factors, Communication/Team Factors) except for the additional categories of Policies/Procedures (19%) reported by Large Hospitals and Medical Centers, and Information Technology (14%) reported by Critical Access Hospitals.
- **Care Management Not Otherwise Specified** in Ambulatory Care Practices and Critical Access Hospitals had nearly double the rates of other practice settings for Staff Qualifications (Ambulatory 62%, Critical Access Hospital 59%) and Human Factors (Ambulatory 46%, Critical Access Hospital 43%).
- **Healthcare Associated Infections** across all care settings had Staff Qualifications as a contributing factor. These were especially high for Critical Access Hospitals (75%), Community Hospitals (58%), and Specialty Hospitals (57%).

Table 6. Contributing Factors to Events Occurring in 2025 (n=41,967 Events; Green 0-5%, Yellow >5-20%, Red >20%)

Event Type	Comm/Team Factors	Environment	Equipment/ Devices/ Supplies	Handover/ Handoff	HIT/HER/CPOE / eMar	Human Factors	Info Mgmt	Patient/Family Factors	Policies/ Procedures	Staff Qualifications	Supervision/ Mgmt/Culture	No Known Factors	Other	No Factors Reported
Airway/Respiratory Care Management (n=99)	11.11%	1.01%	13.13%	2.02%	0.00%	15.15%	0.00%	26.26%	8.08%	18.18%	4.04%	0.00%	31.31%	11.11%
Anesthesia (n=28)	17.86%	7.14%	0.00%	3.57%	0.00%	14.29%	0.00%	3.57%	10.71%	7.14%	3.57%	10.71%	32.14%	17.86%
Blood or Blood Product (n=777)	12.36%	2.06%	1.54%	1.67%	1.93%	17.63%	9.78%	0.39%	8.88%	32.95%	10.17%	11.71%	29.21%	4.25%
Care Coordination (n=319)	44.51%	0.31%	0.94%	4.08%	0.00%	3.76%	0.31%	0.94%	12.54%	1.88%	6.90%	0.63%	8.46%	47.02%
Care Management Failure/Delay (n=2,747)	38.33%	2.00%	2.69%	6.92%	1.64%	15.36%	4.11%	4.11%	18.67%	24.39%	11.61%	5.17%	15.47%	2.40%
Care Management Language/Interpreter (n=245)	33.06%	1.63%	10.61%	0.82%	0.82%	2.45%	1.22%	0.00%	4.08%	19.18%	4.08%	33.06%	0.41%	10.20%
Care Management Not Otherwise Specified (n=5,238)	16.61%	2.41%	3.09%	5.48%	3.86%	28.16%	14.87%	3.49%	12.75%	41.41%	9.66%	8.30%	5.44%	5.35%
Device or Medical/Surgical Supply (n=1,596)	4.89%	1.82%	41.35%	1.07%	1.19%	15.66%	0.31%	5.20%	6.08%	25.19%	3.95%	8.15%	10.34%	5.20%
Diagnostic Error (n=2,354)	16.14%	3.10%	5.82%	6.07%	4.29%	25.87%	10.88%	0.85%	13.51%	43.46%	15.55%	9.09%	1.74%	4.12%
Diagnostic Imaging (n=184)	29.35%	0.54%	5.43%	0.54%	1.09%	3.80%	1.09%	8.70%	19.57%	13.04%	8.15%	5.98%	39.13%	1.09%
Environmental (n=248)	6.85%	4.84%	18.15%	0.00%	0.00%	0.40%	0.00%	27.02%	2.42%	6.05%	1.21%	0.81%	41.94%	4.84%
Fall (n=2,034)	14.36%	7.92%	6.54%	1.57%	0.00%	1.08%	0.00%	37.66%	18.24%	20.30%	5.31%	0.39%	11.50%	7.03%
Healthcare-Associated Infection (n=849)	9.89%	2.24%	3.30%	2.47%	0.12%	19.20%	2.24%	1.41%	27.09%	32.86%	10.95%	5.30%	28.50%	3.53%
Lab/Specimen (n=4,113)	5.84%	1.92%	3.87%	1.70%	1.29%	21.81%	8.36%	0.17%	14.42%	35.64%	8.56%	3.53%	21.83%	14.05%
Medication (n=5,508)	9.17%	2.80%	3.38%	12.09%	8.99%	39.94%	0.05%	7.08%	8.75%	11.66%	2.90%	0.22%	14.72%	8.90%
Other (n=3,557)	17.74%	2.76%	5.26%	4.25%	3.06%	19.85%	6.30%	4.81%	12.54%	32.92%	7.11%	16.00%	5.62%	3.96%
Patient ID/Documentation/Consent (n=1,153)	6.85%	1.73%	0.43%	1.39%	4.77%	22.12%	44.23%	1.82%	50.22%	68.08%	4.86%	5.98%	6.07%	1.47%
Patient Protection (Other) (n=5,238)	2.62%	7.29%	1.39%	0.84%	0.07%	6.15%	0.25%	63.80%	3.21%	24.41%	1.07%	2.01%	23.82%	1.30%
Patient Protection (Suicide/Suicide Attempt) (n=68)	4.41%	16.18%	0.00%	0.00%	0.00%	13.24%	1.47%	69.12%	8.82%	10.29%	2.94%	13.24%	7.35%	1.47%
Patient Protection Against Medical Advice/Left Without Being Seen/Elopement (n=2,055)	1.61%	1.46%	0.29%	0.15%	0.19%	1.56%	0.19%	88.27%	6.28%	2.38%	0.63%	2.04%	2.09%	1.75%
Perinatal (n=187)	12.30%	2.14%	2.67%	0.00%	0.00%	1.07%	0.00%	2.14%	2.67%	5.35%	2.14%	41.71%	37.43%	3.21%
Pressure Injury (n=311)	5.79%	3.86%	3.86%	2.57%	2.89%	32.80%	10.29%	19.29%	11.90%	49.20%	8.04%	6.75%	7.07%	7.40%
Skin/Tissue (Non-Pressure Injury) (n=374)	8.29%	2.94%	4.55%	4.28%	1.34%	26.74%	5.61%	19.25%	9.89%	32.09%	3.21%	12.57%	16.31%	6.15%
Surgery (n=1,590)	19.62%	3.33%	9.94%	2.83%	1.32%	21.38%	4.21%	2.89%	17.36%	32.70%	6.98%	10.06%	11.89%	4.15%
No Event Type Reported (n=1,946)	11.31%	21.27%	2.00%	3.49%	0.92%	18.86%	6.12%	9.97%	12.85%	30.78%	5.34%	15.11%	20.04%	3.03%

	Ambulatory Care Practices		Community Hospitals		Critical Access Hospitals		Large Hospitals and Medical Centers		Specialty Hospitals	
Events	n	Most Reported Contributing Factors	n	Most Reported Contributing Factors	n	Most Reported Contributing Factors	n	Most Reported Contributing Factors	n	Most Reported Contributing Factors
Blood or Blood Product	41	Staff Qualifications (78%) Human Factors (68%) Sup/Mgmt/Culture (24%)	145	Staff Qualifications (43%) Human Factors (26%) Comm/Team Factors (21%)	11	Staff Qualifications (45%) Human Factors (27%) Comm/Team Factors (9%) HIT/EHR/CPOE/eMAR (9%) Human Factors (9%) Policies/Procedures (9%)	570	Staff Qualifications (27%) Human Factors (12%) Comm/Team Factors (11%)	10	Staff Qualifications (30%) Human Factors (30%) Information Mgmt (30%)
Care Management Failure/Delay	215	Staff Qualifications (49%) Comm/Team Factors (33%) Human Factors (24%)	614	Staff Qualifications (37%) Comm/Team Factors (29%) Human Factors (21%)	42	Staff Qualifications (29%) Human Factors (24%) Information Mgmt (14%) Supervision/Mgmt (14%)	1,829	Comm/Team Factors (43%) Policies/Procedures (19%) Staff Qualifications (17%)	47	Staff Qualifications (36%) Comm/Team Factors (30%) Human Factors (28%)
Care Management Not Specified	623	Staff Qualifications (61%) Human factors (46%) Policies/Procedures (12%)	1,761	Staff Qualifications (40%) Human Factors (24%) Comm/Team Factors (17%)	181	Staff Qualifications (59%) Human Factors (43%) Sup/Mgmt/Culture (12%)	2,400	Staff Qualifications (37%) Human Factors (27%) Comm/Team Factors (21%)	272	Information Mgmt (43%) Staff Qualifications (29%) Human Factors (20%)
Device or Medical/Surgical Supply	81	Equip/Device/Supplies (38%) Staff Qualifications (38%) Human Factors (21%)	674	Equip/Device/Supplies (44%) Staff Qualifications (28%) Human factors (19%)	63	Equip/Device/Supplies (56%) Staff Qualifications 927%) Human Factors (14%)	740	Equip/Device/Supplies (38%) Staff Qualifications (21%) Human Factors (11%) Patient/Family Factors (11%)	34	Equip/Device/Supplies (50%) Human Factors (29%) Staff Qualifications (29%)
Diagnostic Error	328	Staff Qualifications (47%) Human Factors (34%) Policies/Procedures (13%)	843	Staff Qualifications (41%) Human Factors (23%) Sup/Mgmt/Culture (18%)	137	Staff Qualifications (39%) Human Factors (32%) Information Mgmt (24%)	1,004	Staff Qualifications (45%) Human Factors (25%) Sup/Mgmt/Culture (18%)	42	Staff Qualifications (33%) Human Factors (26%) Comm/Team Factors (26%)
Fall	130	Staff Qualifications (30%) Comm/Team Factors (22%) Environment (16%)	535	Patient/Family Factors (24%) Policies/Procedures (23%) Staff Qualifications (19%)	88	Patient/Family Factors (31%) Staff Qualifications (20%) Comm/Team Factors (15%) Policies/Procedures (15%)	1,186	Patient/Family Factors (48%) Staff Qualifications (19%) Policies/Procedures (19%)	93	Staff Qualifications (30%) Patient/Family Factors (27%) Environment (13%)
Healthcare-Associated Infection	16	Staff Qualifications (38%) Human Factors (38%) Policies/Procedures (31%)	173	Staff Qualifications (58%) Human Factors (40%) Policies/Procedures (19%)	24	Staff Qualifications (75%) Human Factors (46%) Environment (17%)	629	Policies/Procedures (30%) Staff Qualifications (24%) Human Factors (12%)	7	Staff Qualifications (57%) Human Factors (57%) Equip/Devices/Supplies (14%) Patient/Family Factors (14%) Sup/Mgmt/Culture (14%)
Lab/Specimen	478	Staff Qualifications (72%) Human Factors (53%) Sup/Mgmt/Culture (14%)	1,143	Staff Qualifications (36%) Human Factors (18%) Policies/Procedures (11%)	169	Staff Qualifications (71%) Human Factors (47%) Information Mgmt (15%)	2,284	Staff Qualifications (25%) Policies/Procedures (16%) Human Factors (16%)	24	Staff Qualifications (58%) Human Factors (33%) Information Mgmt (21%)
Medication	298	Human Factors (58%) Policies/Procedures (19%) HIT/EHR/CPOE/eMAR (18%)	1,754	Human Factors (46%) HIT/EHR/CPOE/eMAR (13%) Handover/Handoff (10%) Patient/Family Factors (10%) Policies/Procedures (10%)	295	Human Factors (61%) Handover/Handoff (11%) Policies/Procedures (7%)	2,987	Human Factors (32%) Staff Qualifications (15%) Handover/Handoff (13%)	168	Human Factors (44%) Handover/Handoff (25%) Comm/Team Factors (14%)

Patient ID/ Documentation/ Consent	124	Staff Qualifications (75%) Human Factors (61%) Policies/Procedures (15%)	186	Staff Qualifications (55%) Human Factors (40%) Policies/Procedures (30%)	40	Staff Qualifications (55%) Human Factors (38%) HIT/EHR/CPOE/eMAR (15%) Information Mgmt (15%)	789	Staff Qualifications (71%) Policies/Procedures (64%) Information Mgmt (61%)	14	Staff Qualifications (36%) Info Mgmt (29%) Human Factors (29%)
Patient Protection (Other)	99	Patient/Family Factors (70%) Comm/Team Factors (12%) Staff Qualifications (10%)	508	Patient/Family Factors (71%) Staff Qualifications (10%) Human Factors (7%)	20	Patient/Family Factors (70%) Staff Qualifications (10%) Human Factors (5%)	3,397	Patient/Family Factors (62%) Staff Qualifications (28%) Environment (9%)	361	Patient/Family Factors (72%) Staff Qualifications (16%) Human Factors (15%)
Patient Protection (AMA/LWS/ Elopement)	11	Patient/Family Factors (55%) Comm/Team Factors (9%) Handover/Handoff (9%) Human Factors (9%) Policies/Procedures (9%) Staff Qualifications (9%) Sup/Mgmt/Culture (9%)	885	Patient/Family Factors (95%) Environment (2%) Policies/Procedures (2%)	96	Patient/Family Factors (78%) Comm/Team Factors (2%) Staff Qualifications (2%)	852	Patient/Family Factors (87%) Policies/Procedures (7%) Staff Qualifications (4%)	211	Patient/Family Factors (72%) Policies/Procedures (23%) Human Factors (4%)
Perinatal	0		8	Human Factors (25%) Comm/Team Factors (13%) Policies/Procedures (13%)	1		178	Comm/Team Factors (12%) Staff Qualifications (6%) Equip/Devices/Supplies (3%)	0	
Surgery (Including Invasive Procedures)	34	Human Factors (41%) Staff Qualifications (41%) Policies/Procedures (15%)	607	Staff Qualifications (50%) Human Factors (32%) Comm/Team Factors (16%)	25	Staff Qualifications (36%) Human Factors (28%) Comm/Team Factors (24%)	888	Comm/Team Factors (23%) Staff Qualifications (21%) Policies/Procedures (21%)	32	Policies/Procedures (44%) Comm/Team Factors (13%) Human Factors (9%)

Sup/Mgmt/Culture = Supervision/Management/Culture