

**NCPS Mission:** To continuously improve the safety and quality of healthcare delivery in the region.

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## NCPS Update: September 2025

### A Message from the

### Interim Executive Director

Carla Snyder, MHA, MT(ASCP), SBB, CPHQ

I had the pleasure of attending the Nebraska Medical Association's 2025 Annual Meeting on August 22nd in Lincoln. NCPS hosted an informational table and physicians that had been instrumental in NCPS' founding and funding stopped to ask about the status of the organization and our current endeavors. Others less familiar with our services stopped to learn more about the trainings/services NCPS provides and how NCPS is working to improve patient safety throughout the state and region. It was an enjoyable day and so rewarding to have the opportunity to talk with this group of dedicated professionals.



NCPS members please don't forget to join the NCPS Virtual Annual Members Meeting which is September 17th from 8:30am- 12noon. For those with scheduling conflicts, please know that the sessions will be recorded and available through the members portal of the NCPS website. To learn more and register for the event click [here](#).

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### NCPS Shared Learning Resources

This month's Shared Learning Resource is an on-demand recording, [Patient Safety 101](#). In this learning module, patient safety and the need for the patient safety movement is defined; the types of patient safety events are identified; the recognition of the role of human factors and systems in errors, events, and outcomes is outlined; strategies to improve patient safety are discussed; and safety culture and its key components are defined and safety culture's role in the quality and reliability of healthcare delivery is outlined. This recording is available to any person interested in patient safety. (NCPS membership is not required to view the overview training modules).

### Learning Opportunities for NCPS Members

#### **Suicide Prevention National Safe Table**

**September 25th 10:30am CST**

According to the American Foundation for Suicide Prevention, suicide is the 11th leading cause of death in the U.S. In 2023, 49,316 Americans died by suicide. Join this safe table to learn best practices and strategies for suicide prevention. Agenda topics include: a review of data,

assessment/screening, treatment, follow up and challenges. There will be dedicated time for group discussion. Register in advance for this webinar:

[https://centerstone.zoom.us/webinar/register/WN\\_mXCpfu2ETLm2Dc8TffU3Ag#/registration](https://centerstone.zoom.us/webinar/register/WN_mXCpfu2ETLm2Dc8TffU3Ag#/registration)

## **The Winning Edge for Collaboration and Winning Trust**

**Tuesday, October 7 12 noon CST (1 hour)**

Sometimes quality and patient safety professionals are unsure of how to gain the financial resources they need for projects they are wanting to launch. A better understanding of a healthcare Chief Financial Officer's viewpoint could be of help. This webinar sponsored by Healthleaders will be a dynamic discussion of the evolving role of the healthcare CFO and the trust-building approaches that empower them to lead as influential, forward-thinking partners in healthcare delivery. The learning objectives for the session include the following:

- Understand how the role of the healthcare CFO has evolved to include strategic operational leadership and enterprise-wide collaboration.
- Identify effective communication and relationship-building strategies CFOs use to earn trust and alignment across clinical and administrative teams.
- Explore real-world examples of how CFOs balance financial discipline with innovation and system-wide transformation in complex healthcare environments.

Register [here](#).

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## **Patient Safety Resources**

### **The Overlooked Threat of Hospital Falls During the Discharge Period: A Statewide**

#### **Retrospective Analysis of Patient Safety Event Reports**

The Pennsylvania Patient Safety Authority recently published a report on patient falls during the transitional period surrounding a patient's discharge from inpatient care. This previously unknown high-risk time frame for inpatient falls was identified upon their review of falls reported to them found 450 such falls. This study offers actionable insights for targeted interventions. Implementing focused strategies and integrating fall prevention into discharge planning and patient education may enhance safety and reduce the risk of serious fall-related events during this vulnerable period. The paper may be found [here](#).

### **American Hospital Association Infographic on Behavioral Health**

Hospitals and health systems across the country are evolving their approach to behavioral health care. But what does that actually look like? AHA has pulled together key findings from their annual survey to this [infographic](#) to highlight:

- The number of psychiatric and behavioral health hospitals
- Where hospitals are offering screenings and integrated services
- How behavioral health is being coordinated across emergency, inpatient and primary care

### **Patient Safety Metrics Monitoring Across Harvard-Affiliated Hospitals: A Mixed Methods Study**

The past two decades have seen a surge in available patient safety metrics. However, the variability in how health care organizations choose and monitor these metrics remains unknown. This study offers critical guidance to health policymakers on designing and mandating safety metrics. Despite high variability in metric selection, health care organizations share common themes when deciding what to actively measure. The study may be found [here](#).

## Understanding Psychological Safety in Health Care: A Qualitative Investigation and Practical Guidance

Psychological safety is a critical teamwork competency that promotes effective communication, teamwork, patient safety, and the well-being of health care professionals. However, previous research on barriers and facilitators to promote psychological safety has focused on clinical staff, omitting other health care disciplines that contribute to patient safety and high-quality care. In this study, psychological safety was defined not just at the team level but at the individual and organizational level. The authors conclude that interventions must align with the factors at all three levels for a personalized and comprehensive approach. Find the paper [here](#).

## Language-Concordant Health Care: Implementation of a Bilingual Competency Program

Language proficiency among health care professionals is essential for delivering equitable, high-quality care to patients with a non-English language preference (NELP). This study examines how implementing a Bilingual Competency Program (BCP) for diverse clinical staff enhances patient-centered care and improves the health care experience for NELP patients. The paper may be found [here](#).

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For more information about NCPS and the services we offer, please contact Carla Snyder MT(ASCP)SBB, MHA, Patient Safety Program Director at: [carlasnyder@unmc.edu](mailto:carlasnyder@unmc.edu)

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