NCPS Mission: To continuously improve the safety and quality of healthcare delivery in the region.



## NCPS Update March 2021

### A Message from the Executive Director

Patient Safety Awareness Week is March 14-21, 2021. It is a dedicated time to raise awareness about the need to focus on patient safety as we also acknowledge the substantial progress that is taking place. Patient Safety Awareness Week reminds us that we each have a role to play in improving patient safety. NCPS applauds our healthcare workforce who are committed to provide high quality, safe patient care in these extraordinary times. NCPS member organizations can be proud of their work to continuously improve their systems and processes to provide safer, more reliable healthcare. We are honored to serve you.

In recognition of Patient Safety Awareness Week, I encourage you to:

- Register for an upcoming education program listed below in the Learning Opportunities for NCPS Members section of this newsletter.
- Share this NCPS Update newsletter widely within your organization. It is chock full of patient safety resources.
- <u>Register</u> for IHI's Virtual Learning Hour on the topic of Workplace Violence. This education will be held Tuesday, March 16 from 1:00 – 2:00 PM ET and is <u>free</u> for all participants, as part of IHI's Patient Safety Awareness week.

Gail Brondum LPN, BS

## **NCPS Shared Learning Resource: Patient Safety Brief**

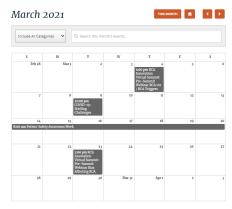
This month's learning resource is a patient safety brief that provides an extensive literature review focusing on nurse fatigue related to working 12-hour shifts, and its implications for patient and nurse safety. Recommendations for mitigating risk are included. You can also access and download this brief by visiting the Educational Resources tab in the members only portal on the NCPS website: <a href="https://www.nepatientsafety.org/members/">https://www.nepatientsafety.org/members/</a>



NCPS Annual Report – arriving in April!

#### **NCPS** Website

Visit our NEW Events Calendar to explore and register for upcoming educational offerings! <a href="https://www.nepatientsafety.org/news-events/event-calendar.html">https://www.nepatientsafety.org/news-events/event-calendar.html</a>



**Learning Opportunities for NCPS Members** 

# ☑ Save the Date – NCPS Webinar April 21, 2021! Taking a Case Study Approach to Using Data for Patient Safety Improvement Efforts.

Join us April 21, from 12-1 pm Central Time as Anne Skinner RHIA, MS, Assistant Professor, College of Allied Health, University of Nebraska Medical Center, introduces attendees to the concepts of using patient safety-related data to inform quality improvement initiatives through a case study model. Anne will use a fall risk reduction case study that identifies how to use data for fall risk reduction efforts. The principles she covers can be applied to any type of patient safety data.

Register now: <a href="https://attendee.gotowebinar.com/register/3856707871781500941">https://attendee.gotowebinar.com/register/3856707871781500941</a>

## **☑** Join the Nebraska Debrief Implementation Collaborative!

NCPS is pleased to invite all Nebraska hospitals to participate in a collaborative that will help teams to develop a toolkit to support their efforts to use debriefs to improve quality and patient safety.

- Learn why and how to conduct debriefs
- Participate in implementation support calls
- Improve team performance and patient outcomes
- Receive continuing education credit

Funding for this project is provided by the Nebraska Department of Health and Human Services, Office of Rural Health. Click <a href="mailto:here">here</a> for more information about the project and how to register. There is no cost to participate! Contact Gail Brondum at <a href="mailto:gail.brondum@unmc.edu">gail.brondum@unmc.edu</a> with questions.

## ☑ Root Cause Analysis (RCA) Innovation Virtual Summit and Pre-Summit Webinars

The Hospital Quality Institute (HQI) along with California Hospital PSO (CHPSO) and the Alliance for Quality Improvement and Patient Safety (AQIPS) are partnering to present a half-day virtual RCA summit on April 14 from 11 AM to 3:30 PM Central Time. Free and available to NCPS members!

This is an opportunity for health care professionals to learn more about Root Cause Analysis
best practices but also the innovation that utilizes the National Peer Protections (Patient
Safety Act) to improve the processes and the delivery of patient care throughout the health
care continuum.

• For more information, the agenda, and to register for the summit, visit: <a href="https://www.hqinstitute.org/rca-summit">https://www.hqinstitute.org/rca-summit</a> [nam02.safelinks.protection.outlook.com]

NOTE: Please select "AQIPS Member" when completing the "Registration Type" information.

## ☑ Suicide Risk Assessment and Safety Planning Webinar Recording now available!

The recording of this very informative webinar held on February 23 and the handout with slides can be found in the Members only portal of the NCPS website. While you're logged in, check out the Suicide Risk Mitigation Toolkit that contains resources that you can use in improving patient safety around suicide risk: <a href="https://www.nepatientsafety.org/members/member-login.html">https://www.nepatientsafety.org/members/member-login.html</a>

If you have a patient safety topic you would like to learn more about, please contact Regina Nailon (<a href="mailto:regina.nailon@unmc.edu">regina.nailon@unmc.edu</a>) with your suggestions.

We welcome input from our members!

## **Patient Safety Resources**

## ✓ Start the Year Off Right by Preventing These Top 10 Medication Errors and Hazards from 2020

The Institute for Safe Medication Practices has published a list of the top 10 most persistent medication errors and hazards in 2020. Click <u>here</u> to view the full list, and the specific prevention recommendations provided by the ISMP.

# ✓ Collaboration And Proactive Teamwork Used to Reduce (CAPTURE) Falls Roadmap.

The purpose of the CAPTURE Falls project is to implement the safe practice of inpatient fall risk reduction supported by a culture of safety, teamwork, and learning. The team at UNMC has developed a roadmap that provides an organizing framework of activities, educational resources, and tools to help you improve your fall risk reduction program. Click <a href="here">here</a> to download these resources today!

## **✓** Physician Burnout: *Improve Physician Satisfaction and Patient Outcomes*

The AMA STEPS Forward<sup>m</sup> series offers a collection of engaging and interactive educational modules that are practical, actionable "how-to" guides to transform and improve your practice.

#### **Learning Objectives:**

- 1. Describe why physician burnout is a pressing issue.
- 2. Identify key contributors to physician burnout.
- 3. Outline benefits of conducting an annual wellness survey to document intervention effectiveness.
- 4. Recognize different interventions available to address physician burnout.

#### How will this module help me?

- 1. Provides key steps to help you prevent physician burnout in your practice.
- 2. Offers strategies to construct a process to measure and improve physician well-being.
- 3. Presents examples of successful burnout prevention programs in a variety of settings.

#### **Read more**

Brought to you by:



Click Here to Learn More

www.nebmed.org/lifebridge All physicians in Nebraska are welcome to use LifeBridge Nebraska's peer-topeer coaching program at no cost.

## **☑** Speak up for New Parents

The Joint Commission has launched this new patient safety campaign that focuses on safety concerns to know about before and after childbirth. These educational resources include:

- An infographic poster/flyer in three sizes
- An animated video
- A distribution guide with recommendations on how health care organizations can use and provide the materials for patients and their families, caregivers, and advocates

Access the resources <u>here</u>.

## **COVID-19 Resources**

### ✓ Simulation in Motion-Nebraska (SIM-NE)

Simulation in Motion-Nebraska (SIM-NE) strives to provide experiential education resulting in all Nebraskans having high-quality out-of-hospital and in-hospital emergency healthcare. Through their Mission, SIM-NE seeks to enhance the quality and accessibility of emergency medical education to rural/frontier areas by delivering high-quality, technologically advanced simulation training to the Emergency Medical Care Providers in Critical Access Hospitals and ambulance services across the entire state. SIM-NE has hosted multiple Facebook live events covering different aspect of the virus. Most of the panelists for the events have been experts from UNMC that are nationally and/or internationally recognized for their work with highly infectious diseases including the COVID-19 virus.

Access these (and more!) archived Facebook Live events related to the management of COVID-19 from the <a href="SIM-NE website">SIM-NE website</a> <a href="https://www.unmc.edu/sim-ne/hold/events.html">https://www.unmc.edu/sim-ne/hold/events.html</a> >:

- The COVID-19 Vaccine: Fact vs. Fiction (January 2021) *Target Audience: EMS and Hospital*
- A Critical Access Hospital Perspective: Pediatric Patients, COVID-19 & MIS-C (December 2020)
- An EMS Perspective: Pediatric Patients, COVID-19 & MIS-C (September 2020)
- A Hospital Perspective: Cardiac/Neuro Implications with COVD-19 (July 2020)
- EMS Perspective: Cardiac & Neuro Implications with COVID-19 (June 2020)
- Caring for the Caregiver: Navigating the COVID-19 Pandemic (June 2020) *Target audience: Hospital and EMS providers and their families*

Don't have access to Facebook? Click on the event title to view the video.

- The COVID-19 Vaccine: Facts vs Fiction (January 7, 2021).
- <u>A Critical Access Hospital Perspective: Pediatric Patients, COVID-19 & MIS-C</u> (December 2, 2020).
- An EMS Perspective: Pediatric Patients, COVID-19 & MIS-C (September 30, 2020).
- A Hospital Perspective: Cardiac/Neuro Implications with COVID-19 (July 1, 2020).
- An EMS Perspective: Cardiac & Neuro Implications with COVID-19 (June 17, 2020).
- Caring for the Caregiver: Navigating the COVID-19 Crisis (June 10, 2020).
- Rural Primary Care & COVID-19: Addressing the Rapidly Changing Landscape (April 30, 2020).
- EMS Leadership Strategies During the COVID-19 Pandemic (April 28, 2020).
- Rural Critical Access Hospitals & COVID 19: Info and Discussion (April 8, 2020).
- Rural EMS & COVID-19: Info & Discussion (March 25, 2020).

## ✓ Working with Patient Safety Organizations (PSOs): The value for Hospitals during COVID-19 and Beyond

This webinar from the Agency for Healthcare Research & Quality, recorded November 5, 2020, informs hospital leaders and others who are not familiar with PSOs about the unique advantages of working with PSOs to improve patient safety and healthcare quality.

The seminar provides:

- An introduction to the PSO program
- Insights on perceived value of PSOs from participating hospitals
- Examples of how PSOs have helped hospitals during COVID-19
- A demonstration of how PSO participation can save hospitals money and avert adverse events.

Access the webinar here.

#### ✓ ECRI COVID-19 Guidelines

ECRI provides the healthcare community with the latest information and resources through their COVID-19 Resource Center. They currently have 145 <u>COVID-19 guidelines</u>, as categorized below:

- o Critical Care
- o General
- General Pediatrics
- Laboratory
- o Long-term Care
- o **Special Populations**
- o Women's Health

#### ✓ COVID-19 Vaccine FAQs for Healthcare Professionals

Click here < <a href="https://www.cdc.gov/vaccines/covid-19/hcp/faq.html">https://www.cdc.gov/vaccines/covid-19/hcp/faq.html</a> >to access resources from the CDC to help you and your teams with addressing common questions about the vaccine.

## ✓ Protecting and Engaging Nursing Home Residents During the COVID-19 Pandemic

 $\label{logs/protecting-and-engaging-nursing-home-residents-during-the-covid-19-} \\ Click here < \underline{\text{http://www.ihi.org/communities/blogs/protecting-and-engaging-nursing-home-residents-during-the-covid-19-} \\ \\ click here < \underline{\text{http://www.ihi.org/communities/blogs/protecting-and-engaging-nursing-home-residents-dur$ 

<u>pandemic?utm\_campaign=tw&utm\_medium=email&\_hsmi=111272710&\_hsenc=p2ANqtz-8QQck2lyDFV3ipjtb4TSy7VDOLxPnk0Zo4TCy2owi\_TEbZjJGDjGk34B2TAIBq1Eh6ANFDtmQmIDP\_wfmSZMgTb0m-t3A&utm\_content=110865373&utm\_source=hs\_email\_></u>

to read the ways that nursing home staff have been able to help residents stay active, engaged, and safe during the COVID-19 pandemic.