

NCPS Mission: To continuously improve the safety and quality of healthcare delivery in the region.

NCPS Update: June 2026

A Message from the Executive Director

Carla Snyder, MHA, MT(ASCP), SBB, CPHQ

Welcome to summer (a busy time for all of us). Please take time to review the three learning opportunities listed in this newsletter. I hope you find time in your busy schedule to attend at least one of these trainings!



Medication events are still one of the top patient harm events reported to NCPS and to all patient safety organizations. Most experts agree that medication events are most likely under-reported in part because adverse drug events are not recognized when they do occur. On July 9th, NCPS is hosting a webinar with speaker Christopher Shaffer, PharmD, PhD, MS talking about adverse drug reactions and the relationship between pharmacogenetics and adverse drug reactions, including therapeutic failures. He will address the opportunities and barriers related to implementation of pharmacogenetics into clinical practice. CEs for Pharmacists and Nursing have been approved for this webinar.

NCPS is collaborating with a group of statewide patient safety organizations to best utilize the resources available to us all. As part of that collaboration, the Center for Patient Safety (located in Missouri) is offering no cost CEs for NCPS members that attend their July 8th webinar on **Mitigating Your Risk Exposure for Fall Events**.

The Patient Safety Authority (Pennsylvania's State Patient Safety Organization) is offering a June 30th webinar, **Building the Business Case for Patient Safety**. This is an important concept to obtain the necessary resources for the patient safety and quality initiatives you want your organization to undertake.

Contact me at carlasnyder@unmc.edu with questions, concerns, or to engage with NCPS in your patient safety work.

NCPS Shared Learning Resources

This month's Shared Learning Resource is a de-identified event where a provider's verbal order

Ineffective handoffs, the interaction of the surgical team with the EHR order set, and lack of clear guidelines regarding who was responsible for canceling the order in the EHR were important factors in this event. The de-identified event, [Patient Prepped for Chemo Post Surgery In Error](#), may be found on the NCPS website within the [member's portal](#).

Learning Opportunities

Patient Safety Authority Hosted Webinar: Building the Business Case for Patient Safety

June 30, 2026 12 noon - 1pm

Resource allocation is a constant struggle in healthcare facilities. Current literature, as well as personal interviews with patient safety professionals from Pennsylvania facilities, has highlighted opportunities to build experience in developing a business case for patient safety initiatives.

Join Amber Capaldi, MSN, RN, patient safety officer at Lehigh Valley Health Network, as she describes why developing a business case is an essential skill for patient safety teams, defines the key components of a business case, and identifies available resources that can be used when developing a business case. Register [here](#).

Center for Patient Safety PSO Hosted Webinar: Mitigating Your Risk Exposure for Fall Events

July 8, 2026 12 noon - 1 pm CDT

This session will explore actionable strategies to reduce falls, improve outcomes, and lower financial risk. The session objectives include:

- Differentiating between fall risk screening and assessment.
- Identifying the four types of falls and their preventability.
- How to evaluate your current fall prevention program
- How to apply actions to address gaps and improve outcomes

The session's speaker is Amy I. Hester, PhD, RN, BC, FAAN, the Chairwoman and Chief Executive Officer, HD Nursing, LLC. Dr. Hester is a nationally recognized leader in fall prevention and patient safety. Her work focuses on evidence-based strategies that reduce risk, improve quality, and support value-based care.

Continuing Education credits are available for NCPS members because of NCPS' collaboration with the Center for Patient Safety (CPS) PSO. Register [here](#).

NCPS Hosted Webinar: Adverse Drug Events & Pharmacogenomics

July 9, 2026 12 noon - 1pm CDT

Adverse drug events (ADEs) - including medication errors, overdoses, allergic reactions, and side effects from drugs taken as prescribed-are a major but often underrecognized threat to public health. Several recent analyses suggest that ADEs may now be the 3rd leading cause of death in the United States. ADEs are often not recognized and are most likely underreported.

Christopher Schaffer, PharmD, PhD, MS, UNMC College of Pharmacy's Senior Associate Dean, will be our speaker for this webinar. In addition to information about adverse drug events, he will speak about his work with pharmacogenomics, which is an area not widely known by healthcare practitioners. For the past seven years he has consulted with the Munroe-Myer Institute when a

medication. A similar program is being launched at Childrens Nebraska and Nebraska Medicine.

[Register](#) for this webinar on the NCPS website. You do not need to work at an NCPS member organization to attend. ***CEs for Pharmacists and Nursing are available to attendees.***

Patient Safety Resources

Implementation of a Clinical Event Debriefing Program in a Large Urban Tertiary Care Center

A clinical event debriefing (CED) is a brief discussion among team members following a critical event. CEDs have been shown to improve provider wellness and patient care. Unfortunately, many barriers have been identified in their facilitation. This paper describes the 3-prong approach used by the authors to implement clinical event debriefing (CDE) across their hospital, including pediatric and adult departments. The 3 parts included 1). creation of a multimodal training available to all clinical providers to learn how to facilitate a CED, 2). distribution hospitalwide of a post-event debriefing tool, 3). formation of a multidepartment CED collaborative that reviewed documented CEDs and assisted with practice solutions. The abstract may be found [here](#).

Personalized Video Education in Surgical Consent: Lessons from a Diverse Safety-Net Population

Education is a key component of shared decision-making (SDM). This article explores the role of videos as supplements to traditional decision-making, focusing on custom videos for surgical patients. In the study, it was found that using customized video education for surgery leads to high rates of understanding treatment options, benefits, and risks. They also found a large disparity between English and Spanish speakers suggesting a need for target improvements in educational resources for Spanish-speaking patients to ensure equitable access to information and support. The abstract may be found [here](#).

Natural Language Processing in Clinical Quality Measures of Diagnostic Performance: Learnings from Three Case Reports

Clinical quality measures (CQMs) have historically relied on structured data elements in electronic health records; however, unstructured fields more reliably capture information needed to assess quality of care. Unstructured fields such as clinical notes and imaging results are particularly important for assessing diagnostic performance. Natural language processing (NLP) can efficiently capture nuanced information from unstructured fields to assess healthcare quality. This article describes three CQM projects that incorporated NLP in ways that are scalable for healthcare systemwide implementation. The abstract may be found [here](#).

For more information about NCPS and the services we offer, please contact Carla Snyder MT(ASCP)SBB, MHA, CPHQ, NCPS Executive Director at: carlasnyder@unmc.edu



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